CISP Terms & Conditions / AUP Policy

Community ISP, Inc. (CISP) has established a privacy statement to demonstrate our firm commitment to privacy and protection of all persons who visit CISP websites. This statement sets forth our information-gathering and dissemination practices for the www.cisp.com, www.yocolo.com; www. retsorabackup; www.totalink.net, www.detourcomm.com; and www.allthesites.com websites. For purposes of this policy, the term "visitor" includes visitors to our sites who are customers, who are not yet customers , and those who do not become customers.

What We Collect and Where

Our websites use several different forms that our visitors can use to request information about customers, products, and services. From these forms, we collect the following visitor information:

- Visitor's contact information
- Unique identifiers
- Financial information
- IP addresses
- Live Chat Messages
- Telephone Conversations

How Secure is the Information We Collect?

CISP is committed to industry-best-practices approaches concerning security measures to prevent the loss, misuse, or alteration of the information in our possession. Visitor information is encrypted during transmission, and our company databases are accessible only by person who have entered into and are bound by a confidentiality and nondisclosure agreement with CISP.

Contact Information

We use visitor information to send information about our company to visitors and to get in touch with them when necessary. We also us the information we collect to improve the content of our Websites and as training aides for our employees. Visitors are given the choice at the point when we request their information. A visitor who wishes to opt out of receiving future marketing mailing is provided with the details of and 'unsubscribe' e-mail address (indicative of the website that visitor is using) for use to unsubscribe. Such e-mail addresses include (but are not limited to) unsubscribe@ cisp.com. For other ways contact us please see our Contact Us page.

Financial Information

We may ask visitors to enter credit card or account information. Visitor financial information is encrypted for its protection prior to its transmission over the internet. We collect this information on a transaction-by-transaction basis and will not authorize the release of the information to anyone not directly involved in processing the transaction. This information may be encrypted and stored for logging purposes in accordance with applicable regulatory requirements.

IP addresses

We use the visitors' unique network addresses (IP Address) to help diagnose the problems with our servers, and to administer our websites.

We use Cookies to:

- Help us recognize visitors as unique visitors (just a number) when they return to our websites.
- Allow us to tailor content or advertisements to match your preferred interest.
- Avoid showing visitors the same advertisements repeatedly.
- Compile anonymous, aggregated statistics that allow us to understand how users use our site to help us improve the structure of our Web site. We cannot identify visitors personally in this way.
- We gather this information for internal use only and will not authorize the release of this information to anyone outside CISP. CISP provides top notch Toledo IT services. Please contact our Ohio IT support if you have any questions about our policies.